

November 17, 2009

To: Oprah Winfrey,

I'm writing to your show of a real life story of a local Pasadena senior citizen, my mother, who is 86 years old who is fighting hard to find a solution to her mortgage crisis with one of the largest leading mortgagers J.P. Mortgage Chase Bank. This bank has been unwilling and uncooperative to assisting her in anyway to help her to continue to stay in her home but leaving her no options but to be stuck in a sub prime loan. Chase Bank advertises they are there to help there customers and there motto is "Your House is Your Home"...We want to keep it that way." This senior citizen wants to prevent loosing her home to foreclosure and at this point after six months of working non stop for finding a solution with no successful results as of yet. She wants her story to be heard for the sole purpose of attaining the necessary attention and appropriate exposure that this is a wide spread problem that the banks best interest is really of their own and not of their senior customers. This home was built in 1926 and has been in the family for 83 years and this is all she has left. How unfair is it that this senior has been a loyal customer for many years and has made her mortgage payments on time only now to live in fear of losing her home to foreclosure. Please, I need help on this matter as her daughter, I have exhausted all avenues of getting her help and have had no success. At this time it's critical to have the necessary mainstream media exposure on this issue of banks not standing behind there own "motto" in helping others. We would like it very much for the opportunity to be on your show, to tell her story and be a voice of the senior population that generally don't say anything because of pride or embarrassment. We are looking forward to hearing from you, please help us with our cause. It would be much appreciated.

Our story can be viewed at the following website: www.helpsenior.org
email: helpsenior2009@gmail.com

Thank You,
Shawn and Betty